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NO. 6350 P. 3/17

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

FEB 09 2004

Applicant : Luis Ortiz et al.  
Serial No. : 09/267,178  
Filed : March 12, 1999  
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE  
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Art Unit : 2666  
Examiner : Ronald B. Abelson

OFFICIAL

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF AUGUST 12, 2003

Please amend the above-identified application as follows:

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

Date of Transmission

Signature

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